



P.O Box 240  
Columbia, TN 38402

## **Farm Bureau Select Rx (PDP) offered by Members Health Insurance**

### **Annual Notice of Changes for 2023**

You are currently enrolled as a member of Farm Bureau Select Rx. Next year, there will be changes to the plan's costs and benefits. ***Please see page 4 for a Summary of Important Costs, including Premium.***

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at [www.mhinsurance.com/part-d](http://www.mhinsurance.com/part-d). You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**

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### **What to do now**

#### **1. ASK: Which changes apply to you**

- ☐ Check the changes to our benefits and costs to see if they affect you.
  - Review the changes to our drug coverage, including authorization requirements and costs
  - Think about how much you will spend on premiums, deductibles, and cost sharing
- ☐ Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
- ☐ Think about whether you are happy with our plan.

**2. COMPARE:** Learn about other plan choices

- ☐ Check coverage and costs of plans in your area. Use the Medicare Plan Finder at [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare) website or review the list in the back of your *Medicare & You 2023* handbook.
- ☐ Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

**3. CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2022, you will stay in Farm Bureau Select Rx.
- To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1, 2023**. This will end your enrollment with Farm Bureau Select Rx.

**Additional Resources**

- Please contact our Member Services number at 1-855-540-4744 for additional information. (TTY/TDD users should call 711.) Hours are 8 am to 8 pm local time, 7 days a week from October 1 through March 31, during which time our automated phone system may answer your call on Thanksgiving and Christmas Day. From April 1 through September 30 our hours are 8 am to 8 pm, Monday through Friday. Our automated phone system may answer your call on weekends and federal holidays.
- This information is available in a different format, including braille and large print. Please call Member Services if you need plan information in another format.

**About Farm Bureau Select Rx**

- Members Health Insurance Company is a Part D plan with a Medicare contract. Enrollment in Members Health Insurance Company depends on contract renewal.
- When this document says “we,” “us,” or “our,” it means Members Health Insurance Company. When it says “plan” or “our plan,” it means Farm Bureau Select Rx.

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***Annual Notice of Changes for 2023***  
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### Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for Farm Bureau Select Rx in several important areas. **Please note this is only a summary of costs.**

Cost	2022 (this year)	2023 (next year)
<b>Monthly plan premium*</b> * Your premium may be higher or lower than this amount. See Section 1.1 for details.	\$100.20	\$97.20
<b>Part D prescription drug coverage</b> (See Section 1.3 for details).	Deductible: \$0  Copayments and coinsurance during the Initial Coverage Stage:  <b>Drug Tier 1/Preferred Generic:</b>  <i>Standard cost-sharing:</i> You pay \$10 per prescription  <i>Preferred cost-sharing:</i> You pay \$1 per prescription  <b>Drug Tier 2/Generic:</b>  <i>Standard cost-sharing:</i> You pay \$15 per prescription  <i>Preferred cost-sharing:</i> You pay \$6 per prescription	Deductible: \$0  Copayments and coinsurance during the Initial Coverage Stage:  <b>Drug Tier 1/Preferred Generic:</b>  <i>Standard cost-sharing:</i> You pay \$15 per prescription  <i>Preferred cost-sharing:</i> You pay \$1 per prescription  <b>Drug Tier 2/Generic:</b>  <i>Standard cost-sharing:</i> You pay \$20 per prescription  <i>Preferred cost-sharing:</i> You pay \$9 per prescription

Cost	2022 (this year)	2023 (next year)
	<b>Drug Tier 3/Preferred Brand:</b>	<b>Drug Tier 3/Preferred Brand:</b>
	<i>Standard cost-sharing:</i> You pay \$47 per prescription	<i>Standard cost-sharing:</i> You pay \$47 per prescription
	<i>Preferred cost-sharing:</i> You pay \$40 per prescription	<i>Preferred cost-sharing:</i> You pay \$42 per prescription
	<b>Drug Tier 4/Non-Preferred Brand:</b>	<b>Drug Tier 4/Non-Preferred Brand:</b>
	<i>Standard cost-sharing:</i> You pay 50% of the total cost	<i>Standard cost-sharing:</i> You pay 50% of the total cost
	<i>Preferred cost-sharing:</i> You pay 45% of the total cost	<i>Preferred cost-sharing:</i> You pay 45% of the total cost
	<b>Drug Tier 5/Specialty:</b>	<b>Drug Tier 5/Specialty:</b>
	<i>Standard cost-sharing:</i> You pay 33% of the total cost	<i>Standard cost-sharing:</i> You pay 33% of the total cost
	<i>Preferred cost-sharing:</i> You pay 33% of the total cost	<i>Preferred cost-sharing:</i> You pay 33% of the total cost

Cost	2022 (this year)	2023 (next year)
	<b>Select Insulins:</b>	<b>Select Insulins:</b>
	<i>Standard cost-sharing:</i> \$35 per prescription	<i>Standard cost-sharing:</i> \$35 per prescription
	<i>Preferred cost-sharing:</i> \$35 per prescription	<i>Preferred cost-sharing:</i> \$35 per prescription
	If you have questions about the Drug List, you can call Member Services (phone numbers for Member Services are printed on the back cover of this booklet).	If you have questions about the Drug List, you can call Member Services (phone numbers for Member Services are printed on the back cover of this booklet).

## SECTION 1 Changes to Benefits and Costs for Next Year

### Section 1.1 – Changes to the Monthly Premium

Cost	2022 (this year)	2023 (next year)
<b>Monthly premium</b>	\$100.20	\$97.20
<b>(You must also continue to pay your Medicare Part B premium unless it is paid for you by Medicaid.)</b>		

- Your monthly plan premium will be more if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as “creditable coverage”) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be *less* if you are receiving “Extra Help” with your prescription drug costs. Please see Section 5 regarding “Extra Help” from Medicare.

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## Section 1.2 – Changes to the Pharmacy Network

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Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies. Our network includes pharmacies with preferred cost sharing, which may offer you lower cost sharing than the standard cost sharing offered by other network pharmacies for some drugs.

There are changes to our network of pharmacies for next year. An updated *Pharmacy Directory* is located on our website at [www.mhinsurance.com/part-d](http://www.mhinsurance.com/part-d). You may also call Member Services for updated provider information or to ask us to mail you a *Pharmacy Directory*. **Please review the 2023 Pharmacy Directory to see which pharmacies are in our network.**

It is important that you know that we may make changes to the pharmacies that are part of your plan during the year. If a mid-year change in our pharmacies affects you, please contact Member Services so we may assist.

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## Section 1.3 – Changes to Part D Prescription Drug Coverage

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### Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” **You can get the complete Drug List** by calling Member Services (see the back cover) or visiting our website [www.mhinsurance.com/part-d](http://www.mhinsurance.com/part-d).

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online Drug List to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Member Services for more information.

### Changes to Prescription Drug Costs

**Note:** If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate

insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. If you receive “Extra Help” and you haven’t received this insert by September 30, 2022, please call Member Services and ask for the “LIS Rider.”

There are four “drug payment stages.”

The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

**Important Message About What You Pay for Vaccines** - Our plan covers most Part D vaccines at no cost to you. Call Member Services for more information.

**Important Message About What You Pay for Insulin** - You won’t pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it’s on.

**Getting Help from Medicare** - If you chose this plan because you were looking for insulin coverage at \$35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.

**Additional Resources to Help** – Please contact our Member Services number at 1-855-540-4744 for additional information. (TTY users should call 711.) Hours are Our hours of operation are 8 a.m. to 8 p.m. local time, 7 days a week October 1 – March 31 during which time our automated phone system may answer your call on Thanksgiving and Christmas day. April 1 – September 30 our hours are 8 a.m. to 8 p.m., Monday – Friday. Our automated phone system may answer your call on weekends and federal holidays.

### Changes to the Deductible Stage

Stage	2022 (this year)	2023 (next year)
<b>Stage 1: Yearly Deductible Stage</b>	Since we have no deductible, this payment stage does not apply to you.	Since we have no deductible, this payment stage does not apply to you.



## Changes to Your Cost Sharing in the Initial Coverage Stage

Stage	2022 (this year)	2023 (next year)
<b>Stage 2: Initial Coverage Stage</b> During this stage, the plan pays its share of the cost of your drugs and <b>you pay your share of the cost.</b>	Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:  <b>Drug Tier 1/Preferred Generic:</b> <i>Standard cost-sharing:</i> You pay \$10 per prescription <i>Preferred cost-sharing:</i> You pay \$1 per prescription  <b>Drug Tier 2/Generic:</b> <i>Standard cost-sharing:</i> You pay \$15 per prescription <i>Preferred cost-sharing:</i> You pay \$6 per prescription	Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:  <b>Drug Tier 1/Preferred Generic:</b> <i>Standard cost-sharing:</i> You pay \$15 per prescription <i>Preferred cost-sharing:</i> You pay \$1 per prescription  <b>Drug Tier 2/Generic:</b> <i>Standard cost-sharing:</i> You pay \$20 per prescription <i>Preferred cost-sharing:</i> You pay \$9 per prescription

**Stage 2: Initial Coverage Stage (continued)**

The costs in this row are for a one-month (30 day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing. For information about the costs for a long-term supply; at a network pharmacy that offers preferred cost sharing; or for mail-order prescriptions, look in Chapter 4, Section 5 of your *Evidence of Coverage*.

We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.

**Drug Tier 3/Preferred Brand:**

*Standard cost-sharing:* You pay \$47 per prescription

*Preferred cost-sharing:* You pay \$40 per prescription

**Drug Tier 4/Non-Preferred Brand:**

*Standard cost-sharing:* You pay 50% of the total cost

*Preferred cost-sharing:* You pay 45% of the total cost

**Drug Tier 5/Specialty:**

*Standard cost-sharing:* You pay 33% of the total cost

*Preferred cost-sharing:* You pay 33% of the total cost

**Select Insulins:**

*Standard cost-sharing:* You pay \$35 per prescription

*Preferred cost-sharing:* You pay \$35 per prescription

**Drug Tier 3/Preferred Brand:**

*Standard cost-sharing:* You pay \$47 per prescription

*Preferred cost-sharing:* You pay \$42 per prescription

**Drug Tier 4/Non-Preferred Brand:**

*Standard cost-sharing:* You pay 50% of the total cost

*Preferred cost-sharing:* You pay 45% of the total cost

**Drug Tier 5/Specialty:**

*Standard cost-sharing:* You pay 33% of the total cost

*Preferred cost-sharing:* You pay 33% of the total cost

**Select Insulins:**

*Standard cost-sharing:* You pay \$35 per prescription

*Preferred cost-sharing:* You pay \$35 per prescription

Stage	2022 (this year)	2023 (next year)
	Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage)	Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage)

For information about your costs in these stages, look at Chapter 4, Sections 6 and 7, in your *Evidence of Coverage*.

## SECTION 2 Deciding Which Plan to Choose

### Section 2.1 – If You Want to Stay in Farm Bureau Select Rx

**To stay in our plan, you don't need to do anything.** If you do not sign up for a different plan by December 7, you will automatically be enrolled in our Farm Bureau Select Rx plan.

### Section 2.2 – If You Want to Change Plans

We hope to keep you as a member next year but if you want to change for 2023 follow these steps:

#### **Step 1: Learn about and compare your choices**

- You can join a different Medicare prescription drug plan,
- -- OR-- You can change to a Medicare health plan. Some Medicare health plans also include Part D prescription drug coverage,
- -- OR-- You can keep your current Medicare health coverage and drop your Medicare prescription drug coverage.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder ([www.medicare.gov/plan-compare](https://www.medicare.gov/plan-compare)), read the *Medicare & You 2023* handbook, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

As a reminder, Members Health Insurance Company offers other Medicare health plans and Medicare prescription drug plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

**Step 2: Change your coverage**

- To **change to a different Medicare prescription drug plan**, enroll in the new plan. You will automatically be disenrolled from Farm Bureau Select Rx.
- To **change to a Medicare health plan**, enroll in the new plan. Depending on which type of plan you choose, you may automatically be disenrolled from Farm Bureau Select Rx.
  - You will automatically be disenrolled from Farm Bureau Select Rx if you enroll in any Medicare health plan that includes Part D prescription drug coverage. You will also automatically be disenrolled if you join a Medicare HMO or Medicare PPO, even if that plan does not include prescription drug coverage.
  - If you choose a Private Fee-For-Service plan without Part D drug coverage, a Medicare Medical Savings Account plan, or a Medicare Cost Plan, you can enroll in that new plan and keep Farm Bureau Select Rx for your drug coverage. Enrolling in one of these plan types will not automatically disenroll you from Farm Bureau Select Rx. If you are enrolling in this plan type and want to leave our plan, you must ask to be disenrolled from Farm Bureau Select Rx. To ask to be disenrolled, you must send us a written request or contact Medicare at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week (TTY users should call 1-877-486-2048).
- To **change to Original Medicare without a prescription drug plan**, you must either:
  - Send us a written request to disenroll. Contact Member Services if you need more information on how to do so.
  - – or – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

**SECTION 3 Deadline for Changing Plans**

If you want to change to a different prescription drug plan or to a Medicare health plan for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2023.

**Are there other times of the year to make a change?**

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription

drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

## SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Alabama, the SHIP is called the Alabama State Health Insurance Assistance Program.

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. Alabama State Health Insurance Assistance Program counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call the Alabama State Health Insurance Assistance Program at 1-800-243-5463. You can learn more about the Alabama State Health Insurance Assistance Program by visiting their website ([www.alabamaageline.gov](http://www.alabamaageline.gov)).

## SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- **“Extra Help” from Medicare.** People with limited incomes may qualify for “Extra Help” to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:
  - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
  - The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
  - Your State Medicaid Office (applications).
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the Tennessee AIDS Drug Assistance Program. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call 1-866-574-9964.

## SECTION 6 Questions?

### Section 6.1 – Getting Help from Farm Bureau Select Rx

Questions? We're here to help. Please call Member Services at 1-855-540-4744. (TTY/TDD only, call 711.) We are available for phone calls 8 am to 8 pm local time, 7 days a week October 1 through March 31 during which time our automated phone system may answer your call on Thanksgiving and Christmas Day. From April 1 through September 30 our hours are 8 am to 8 pm, Monday through Friday. Our automated phone system may answer your call on weekends and federal holidays. Calls to these numbers are free.

#### **Read your 2023 Evidence of Coverage (it has details about next year's benefits and costs)**

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2023. For details, look in the *2023 Evidence of Coverage* for Farm Bureau Select Rx. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at [www.mhinsurance.com/part-d](http://www.mhinsurance.com/part-d).

You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

#### **Visit our Website**

You can also visit our website at [www.mhinsurance.com/part-d](http://www.mhinsurance.com/part-d). As a reminder, our website has the most up-to-date information about our pharmacy network (Pharmacy Directory) and our list of covered drugs (Formulary/Drug List).

### Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

#### **Call 1-800-MEDICARE (1-800-633-4227)**

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

#### **Visit the Medicare Website**

Visit the Medicare website ([www.medicare.gov](http://www.medicare.gov)). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare prescription drug plans in your area. To view the information about plans, go to [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare).

**Read *Medicare & You 2023***

Read the *Medicare & You 2023* handbook. Every fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (<https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf>) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-643-6924. Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-866-643-6924. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

**Chinese Mandarin:**

1-866-643-6924

**Chinese Cantonese:**

1-866-643-6924

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggagamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-866-643-6924. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-643-6924. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ, thông dịch miễn phí để trả lời các câu hỏi về chủ đề sức khỏe và chủ đề thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-866-643-6924 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ, miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-643-6924. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

S2668-FBTNLG23007-C

**Korean:**

6924

1-866-643-



**Russian:** Ecни.1 y Bac Bo3Hi.1KHыT Bonпocl oTHoci.1TenbHo cTpaxoBopo i.1ni.1 Me,1ji.1KaMeHTHoro nnaHa, **BI** Mo>KeTe Bocnonb3oBaTbcs: HaWi.1Mi.1 6ecHnaTHIMi.1 ycnypaMi.1 neпeBo,14i.1KoB. 1.1To**6I** Bocnonb3oBaTbcs: ycnypaMi.1 neпeBo,14i.1Ka, no3BoHi.1Te HaM no TenecпoHy 1-866-643-6924. BaM oKa>KeT noMoLi.b coTpy,1JHi.1K, KoToп11 poBопi.1T no-pycckи.1. 1JaHHas: ycnypa 6ecHnaTHas:.

**Arabic:**

18666436924

**Hindi:**

1-866-643-

6924

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-866-643-6924. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portugués:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-643-6924. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-866-643-6924. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skodzystanie z usług tłumaczaustnego, kt6dy pomoze w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skodzystac z pomocy tłumacza znajqcego j♦zyk polski, nalezy zadzwonic pod numed 1-866-643-6924. Ta ustuga jest bezpłatna.

**Japanese:**

1-866-643-

6924

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-855-540-4744. Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-855-540-4744. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

**Chinese Mandarin:** 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-855-540-4744。我们的中文工作人员很乐意帮助您。这是一项免费服务。

**Chinese Cantonese:** 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-855-540-4744。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggagamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-855-540-4744. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-855-540-4744. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-855-540-4744 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-855-540-4744. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

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**Korean:** 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-855-540-4744 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

**Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-855-540-4744. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

**Arabic:** إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول بمساعدتك. هذه على مترجم فوري، ليس عليك سوى الاتصال بنا 18555404744. سيقوم شخص ما يتحدث العربية بخدمة مجانية.

**Hindi:** हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं। एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-855-540-4744 पर फोन करें। कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है। यह एक मुफ्त सेवा है।

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-855-540-4744. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Português:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-855-540-4744. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-855-540-4744. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-855-540-4744. Ta usługa jest bezpłatna.

**Japanese:** 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-855-540-4744 にお電話ください。日本語を話す人 者が支援いたします。これは無料のサービスです。